

July 26th, 2011

CSB # 072611

Assistant Producer for 1A2, Direct Interface Module, & 1x6 ver 1.18H

This is the official release of Assistant Producer for our legacy phone interfaces noted above. This version has been out as a beta for many years and distributed by our support staff to current users to help them work out issues they have encountered. All current AP Legacy users are eligible for a gratis upgrade to this version.

The Assistant Producer and TeloServe applications are now in an MSI installer package for easy and automatic installation for Windows XP. Just launch the appropriate application. The setup will prompt you with any needed information.

The TeloServe application is installed to the PC that connects serially to the Telos phone interface. The Assistant Producer client application installs to those PCs that connect remotely to the PC that runs the TeloServe application. Please refer to the manual for setup details.

For standalone situations the Assistant Producer application can be installed and run separately on a PC that is connected to the serial port of the phone interface. The TeloServe application is not installed. But to garner the benefits of a multi-client installation it is best to install the TeloServe application so that multiple instances of the Assistant Producer client can properly connect and communicate.

Additional information can be located within the manual. Issues with setup and configuration not found in the FAQ's or the manual please contact Telos Technical support. Email to: support@TelosAlliance.com or call 216-241-7225.

Changes Noted since ver 1.18b:

Ver 1.18e - Both - 4/13/2004

- Fixed a bug with the Dial Pad which was causing a crash when attempting to dial from the AP dial pad.
- Beefed up error trapping on both programs
- Added error trapping messages to the debug logging functions

Ver 1.18f - Both - 9/23/2004

- Fixed a bug with the dial pad on the 1X6. The wrong DTMF tone was being generated with the T00 command. Using T10 for 0 on the 1X6 only fixes this.
- Fixed a bug with the field width sizes where if the screen was resized and then the app shut down, the old field widths would come up with the new screen size on reboot.

Ver 1.18h- AssisPro and TeloServe

- Patched graphics for better compatibility with Windows XP.
- Created an msi style installer package for both AssisPro and TeloServe.