Using PBX Transfer Functions With the TWOx12 Analog Version

08 February, 2005

Some TWOx12 analog users, on Centrex or PBX lines, wish to invoke features such as transfer on these lines. To do so requires generating a "hook flash" (flash) on the line. TWOx12 versions 1.09 and later now support this ability using the transfer button on the Desktop Director.

For information on upgrading the software in your TWOx12 please visit the following URL:

http://www.telos-systems.com/support/software.htm

To generate a 300 msec hook flash, simply press the Transfer button – – while a line is active on the Desktop Director. The line can be active on the handset, speakerphone or the hybrid. The duration of this hook flash can be adjusted using the Flash setting in the Telco menu.

Once this button has been pressed, you will here "stutter dial tone" or some other indication that your line has acknowledged the hook flash.

 NOTE: The Transfer button does nothing under the following conditions:

- When multiple lines are conferenced together on the hybrid, handset, or speaker phone.

- When the active line is an ISDN line.

Thank you for your support of Telos Systems. For assistance please call us at +216 241-7225 or email support@telos-systems.com, or europe@telos-systems.com.